

**NIOTA WATERWORKS DEPARTMENT**  
**2024-2025 WATER, SEWER, SANITATION AND SERVICE FEE RATES**

**INSIDE CITY LIMITS:**

MINIMUM USAGE WATER 0- 2000 GALLONS	\$19.31 FIRST TWO THOUSAND GALLONS
MINIMUM USAGE SEWER 0- 2000 GALLONS	\$22.06 FIRST TWO THOUSAND GALLONS
2001 - AND MORE (EITHER SERVICE)	\$15.05 PER THOUSAND (\$1.51/HUNDRED GALS)

SEWER IS CALCULATED TO MIRROR WATER USAGE - BULK WATER IS \$35/2000 GALS

AVAILABILITY FEE \$2.50 PER ACCOUNT FOR INSIDE CITY AND IN THE COUNTY

**OUTSIDE CITY LIMITS:**

MINIMUM USAGE WATER 0 - 2000 GALLONS	\$22.06 FIRST TWO THOUSAND GALLONS
2001 - AND MORE	\$15.05 PER THOUSAND (\$1.51/HUNDRED GALS)

**MULTIPLE UNITS INSIDE CITY LIMITS:** (EX: APARTMENT UNITS ALL ON 1 METER)

\$25 FLAT RATE PER ADDITIONAL DWELLING PLUS USAGE

**MULTIPLE UNITS OUTSIDE CITY LIMITS:** (EX: APARTMENT UNITS ALL ON 1 METER)

\$25 FLAT RATE PER ADDITIONAL DWELLING PLUS USAGE

**INDUSTRIAL/COMMERCIAL RATES SAME FOR CITY AND COUNTY:**

MINIMUM USAGE WATER 0 - 2000 GALLONS	\$38.57 FIRST TWO THOUSAND GALLONS
MINIMUM USAGE SEWER 0 - 2000 GALLONS	\$43.76 FIRST TWO THOUSAND GALLONS
2001 - AND MORE	\$16.56 PER THOUSAND (\$1.66/HUNDRED GALS)

**SANITATION FEE:** \$13 PER CITY RESIDENCE 6 BAG PER WEEK LIMIT. FOR BRUSH AND LARGER ITEMS, CALL FIRST FOR PICK UP DATES. DO NOT PUT LARGE ITEMS OUT WITHOUT TALKING TO CITY HALL FIRST AT 423-568-2584

**SERVICE RECONNECTION FEES/METER REREADS:**

\$50 **PRIOR TO** 4PM M-F

\$75 4:01PM-9PM, M-F NO WEEKENDS OR HOLIDAYS

PROPERTY OWNERS ACCOUNT SERVICE FEE:

\$100.00 NON-REFUNDABLE CASH, CARD OR M.O.

NON-OWNERS ACCOUNT SERVICE FEE:

\$200.00 NON-REFUNDABLE CASH, CARD OR M.O.

CUSTOMER MUST SHOW PROOF OF PROPERTY OWNERSHIP (CURRENT YEAR TAX OR MORTGAGE STATEMENT) **-OR-** RENTAL/LEASE AGREEMENT- ALL NEW SERVICES MUST SHOW A VALID ID.

LATE FEE: 10% OF THE UNPAID BILL

TAMPERING FEE: \$300 PLUS COST OF REPAIRS AND LEGAL FEES

TESTING FEE: \$100 IF THE METER TESTS CORRECTLY, THE CUSTOMER PAYS THE FEE; IF THE METER TESTS AS 'BAD', NIOTA WATER DEPT. PAYS FOR TESTING. \$250 TO REPLACE METER AT CUSTOMERS REQUEST \$50 FOR A SERVICE PROFILE AT CUSTOMERS' REQUEST FOR AUTO READ METERS ONLY.

**NSF FEE FOR RETURNED CHECKS:** \$32 NO PERSONAL CHECKS FOR 6 MONTHS ON ALL ACCOUNTS.

**WATER TAPS:** ¾" TAP UP TO 65' = \$1500. \*ADD \$2 MORE PER FOOT AFTER 65'.

1" TAP UP TO 65' = \$2000. \*ADD \$3 MORE PER FOOT.

**SEWER TAPS:** \$1500 AND UP DEPENDING ON LOCATION.

**UNDERSTAND YOUR BILL:** 'WA' IS WATER, 'SW' IS SEWER, 'SA' IS SANITATION, 'WSP' IS WATER SERVICE PROTECTION, 'WLP' IS WATER LINE PROTECTION (WSP & WLP ARE OPTIONAL INSURANCE SEE BACK PAGE FOR MORE INFORMATION) 'AVA' IS AVAILABILITY FEE

# NIOTA WATERWORKS DEPARTMENT

## 2022/2023 WATER, SEWER, SANITATION AND SERVICE FEE RATES

The above rates do not include tax\* or ServLine\*\*

**DAVID DILBECK**

**Water Department**

**Commissioner**

**RICHIE LAYMAN**

**Water Department**

**Superintendent**

**JENNIE CAGLE**

**Water Department**

**Office Manager**

- WATER is a commodity and has Sales tax.
- ServLine is an *optional* program for residential households only that is automatically included as a line item on your water bill at a cost of \$2.25 per month, price subject to change as necessary. This program will cover water leaks up to \$1000.00 on the water portion of your bill excluding the customer's average bill. Any dollar amount that goes over \$1000.00 that ServLine does not pay, the customer is responsible for. If the customer chooses not to participate in the ServLine program, they may opt out at any time, however, the customer will assume full responsibility for their leaks and payment is expected by the bill stated due date. There is also an additional, optional \$5.50 per month for your water line protection, protecting your water line from the meter to the foundation of your home. As mentioned above, ServLine is an optional program, customers who decline the ServLine Program will not be allowed any adjustments for water leaks and payment arrangements will not be accepted. ServLine does not cover the City Sewer portion of your bill. More information is available in the water department by calling or visiting Niota Waterworks Department or the ServLine Claims Department at 423-617-0999.

*--There will be an assigned percentage rate increase every July 1<sup>st</sup> to keep up with inflation costs, etc., and is subject to change per the Board of Commissioners--*

*--There will be an automatic rate increase to mirror an increase by AUB, our water provider--*

Effective 07/01/2024, updated 06/12/2024

RESERVED: ALL RATES SUBJECT TO CHANGE

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