

JULY 1, 2022

DEAR CUSTOMER, DUE TO THE LATEST ECONOMY SETBACKS IN OUR COUNTRY, THE CITY OF NIOTA AND NIOTA WATERWORKS HAS NO FURTHER CHOICE THAN TO MAKE SOME NECESSARY CHANGES TO YOUR WATER BILL.

WE HAVE ASSESSED OUR CUSTOMARY FISCAL YEAR RATE INCREASE OF 2% FOR WATER AND SEWER. THIS IS A CUSTOMARY RATE INCREASE AS WE HAVE DONE EVERY YEAR. OUR PURCHASING RATE FROM A.U.B. WAS INCREASED LAST YEAR OCTOBER 2021, BUT OUR WATER DEPARTMENT HAD DECIDED TO ABSORB THAT COST IN FULL FOR THE PAST 9 MONTHS UNTIL THE START OF THE NEW FISCAL YEAR 2022 STARTED.

WE HAVE ADDED A \$2 AVAILABILITY FEE TO EACH BILL. THIS AVAILABILITY FEE AIDS IN THE FUNDING OF MUCH NEEDED WATER LINE REPAIRS, UPGRADES, STATE COMPLIANCE REGULATIONS AS WELL AS ALLOWS US TO PREPARE FOR THE FUTURE OF OUR WATER SYSTEM. WE APOLOGIZE FOR THE CHANGES AS THERE IS NO OTHER CHOICE BUT TO PASS THIS ON TO THE CUSTOMER. WE HAVE BEEN ABSORBING THE NEW AVAILABILITY FEE ASSESSED ON US BY A.U.B FOR A FEW MONTHS AND CAN NO LONGER ASSUME THIS PAYMENT ALONE. IF YOU HAVE ANY QUESTIONS, PLEASE FEEL FREE TO SPEAK WITH THE WATER DEPARTMENT OFFICE STAFF, WATER COMMISSIONER OR FINANCE OFFICER IN CITY HALL.

WE GREATLY APPRECIATE AND RESPECT OUR CUSTOMERS

NIOTA WATER DEPARTMENT